



<b>Industry:</b>	Software for the MRO-industry.
<b>Intended users:</b>	Workshops.
<b>URL:</b>	N/A - Not a web application hosted by BlueFront AB
<b>Synopsis:</b>	System supporting the flows in a workshop as well as administrative tasks i.e. reports to suppliers and statistics.

## Product description

Emrox Workshop is a system designed to be the heart of a workshop operation. The system supports the critical processes of sending and receiving goods, performing all essential tasks and keeping customers up-to-date at all times.

Using the advanced settings, validating pre-invoice forms, fully integrated communication and automatic messaging (by SMS or email), helps keep administration to a minimum. The system is a client-server solution enabling you to use thin clients as well as accessing the system in the field. The design also allows further integration to fit your specific needs.

## Key features

### ***Accessible from anywhere***

The client and your local system can be set up to allow users to access the server from outside your local network. Since the Internet access is available almost everywhere this could allow you field staff to work online in the field.

### ***Multiple payers on single orders***

From our experience an order often has multiple payers, e.g. some part of the work or material is paid for by the supplier, another part by the owner, or perhaps an insurance company. Having multiple payers on an order is supported by Emrox Workshop.

### ***Priorities between orders***

You can set priorities on your customers, and thereby their orders. Priority settings regulate the maximum times for different states in the process. If the maximum time is exceeded, alarms are triggered to assigned persons (or their deputies) so that action can be taken.

## Additional features

- Fully integrated against the SOMOS communication format
- Support for bench or field repairs
- Storage places
- Inventory management, order points and order suggestions
- Invoicing and invoice export.
- Monitoring of invoices.
- Validating pre-invoicing reports to suppliers, e.g. Nokia, Sony Ericsson.
- Flexible wizard for administration discounts and agreements.
- Calendar, scheduling and booking.
- Detailed actor ledger
- Article database, in which various customer article aliases can be link to one article
- Multiple currencies
- Import and exports of key data
- Advanced statistics and reports
- Customer access over Internet to follow orders
- Printing labels
- And much more...



## Related products

- Emrox Self Service – can be used as a front for a workshop allowing customers to register errands over the Internet. Linked from or embedded on your homepage.
- Emrox Contact Centre – a workshop handling all repairs for a chain could use this account to monitor all orders, even those not sent to the workshop.
- Emrox Store – could be provided to large B2B customers of the workshop as a tool for registering and administrating errands.
- Emrox Communication – provides the workshop system with pre-registered errands from Emrox Network users

## System requirements

<b>Server</b>	
<b>Hardware</b>	Depends on the number of clients and usage but for an operation with 20-40 clients we recommend: 2 GHz Dual core processor 4GB RAM 500 GB Hard Drive preferably RAID
<b>Software:</b>	OS We recommend Windows Server 2003 or Windows XP Database MS SQL Server or Firebird 1.5
<b>Internet connection</b>	We recommend at least 2Mbit ADSL
<b>Client</b>	
<b>Hardware</b>	Standard PC Monitor (minimum 800x600) Printer (can shared by other clients) Label writer (not required)
<b>Software</b>	OS We recommend Windows XP
<b>Other recommendations</b>	
<b>Software</b>	ERP-system used for invoicing and accounting PacSoft Online or logistics software

## Pricing and Availability

Emrox Store is available in the following languages:

- English
- Swedish

For a demonstration and a price quote please contact our sales department.

## Screen shot of Emrox Workshop

